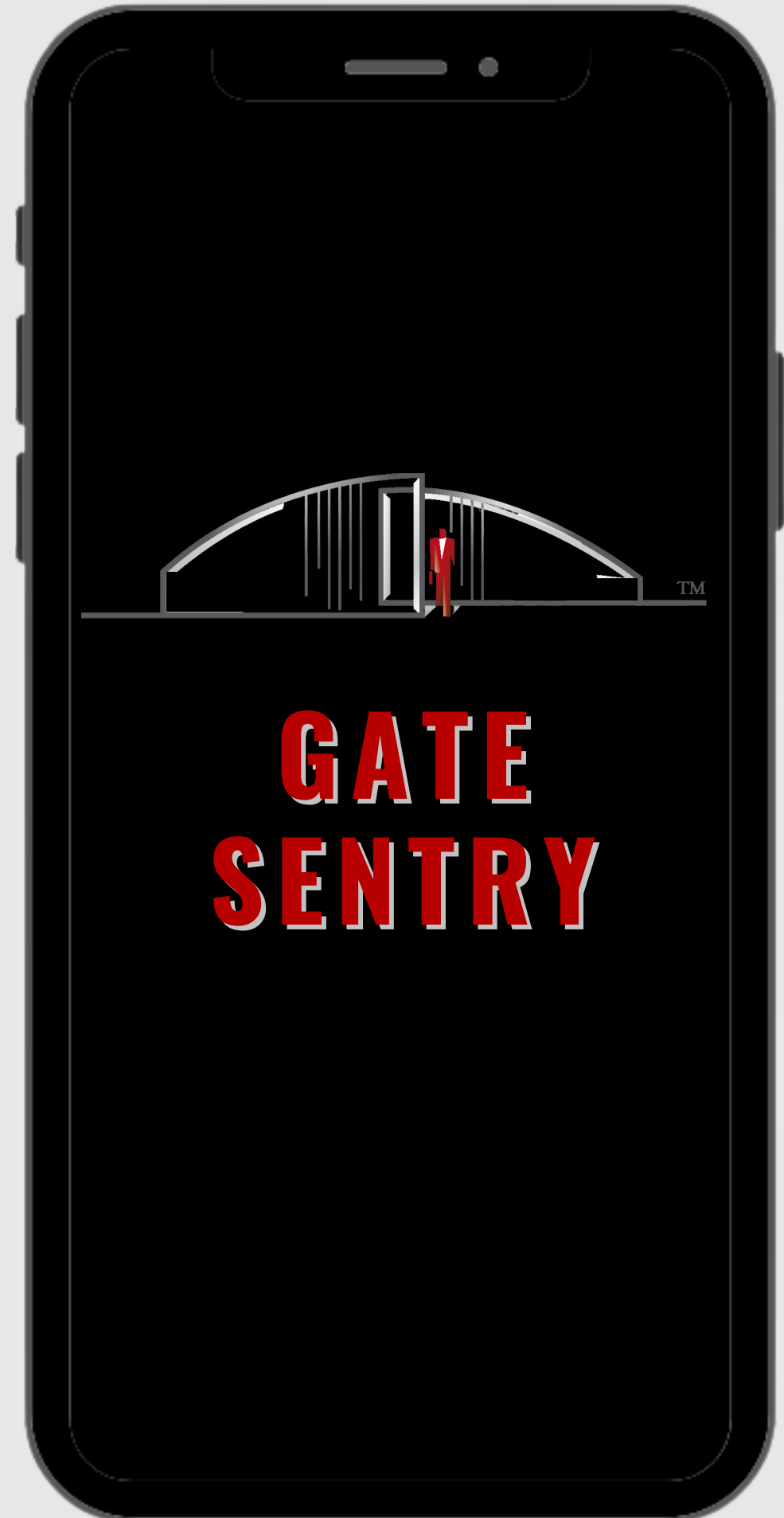# Gate Sentry

Mobile App User Guide

App is available on the App Store or Google Play Store.

GATE SENTRY

Host Profile

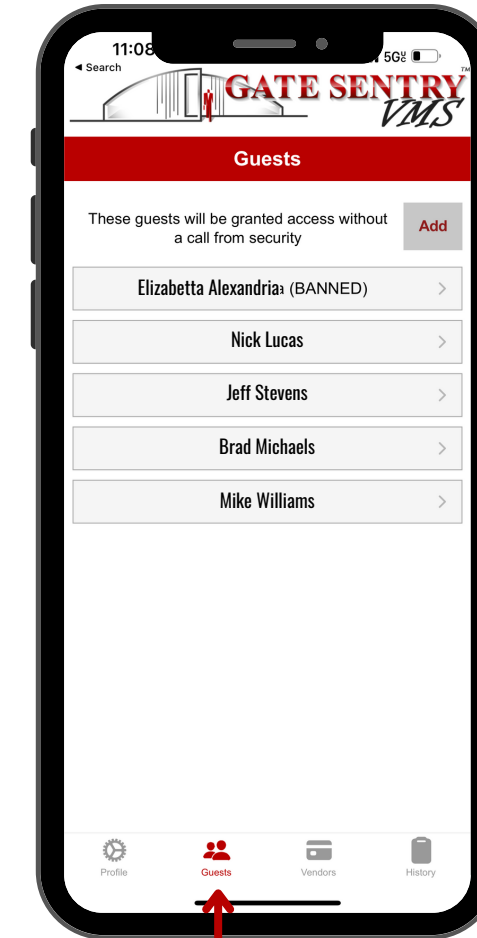Choose a 4-number secret code — can be used to verify your identity.

Profile

John Williams
1961 Rodeo Drive

Secret Code
3246

Contacts

Hosts

Maria Williams
Lucy Williams

Logout   New

Contacts are individuals authorized to grant access, in priority order. Tap to add contacts.

Tap host name to edit information (name, email, and notifications).

Hit the 'New' button to add more hosts [a host is a resident, member. or employee within the account].

Guests & Vendors

Guests

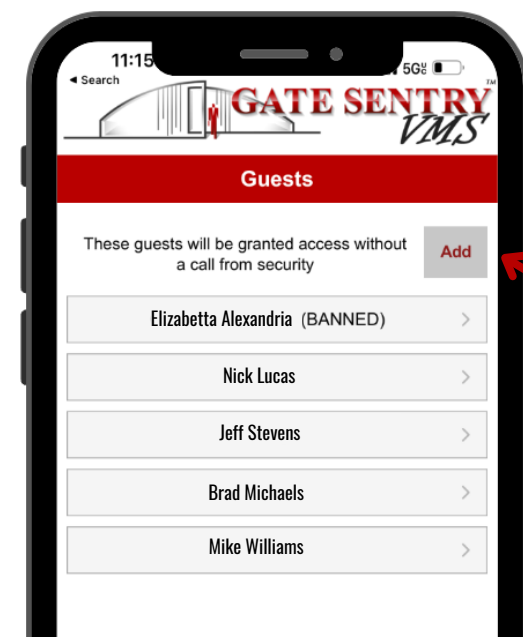These guests will be granted access without a call from security   Add

Elizabetta Alexandria (BANNED)
Nick Lucas
Jeff Stevens
Brad Michaels
Mike Williams

Profile Guests Vendors History

Vendors

These vendors will be granted access without a call from security   Add

ABC Carpet Cleaning
ABC Carpet Cleaning
Boardwalk Porsche/audi
Complete Landsculpture
Gate Sentry
Patriot Monitoring
Terminix

Profile Guests Vendors History

Tap to see list of authorized Guests
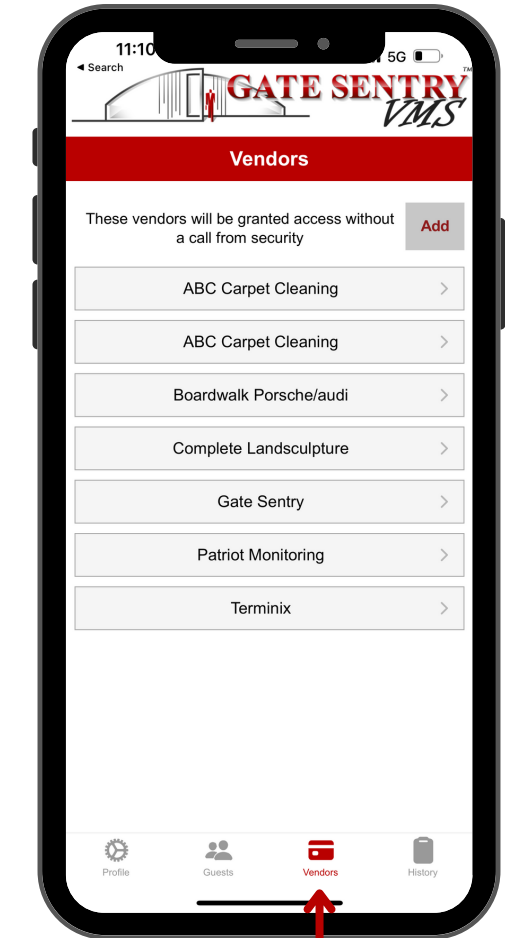
Tap to see list of authorized Vendors

Adding Guests

Guests

These guests will be granted access without a call from security   Add

Elizabetta Alexandria (BANNED)
Nick Lucas
Jeff Stevens
Brad Michaels
Mike Williams

To add a guest, go to the guest section, then tap the 'Add' button

Include guests first and last name

Add Guest
‹ Cancel

First Name
Last Name

○ Permanent
   From: Feb 9, 2023
✓ Temporary
   To: Feb 9, 2023

○ Banned
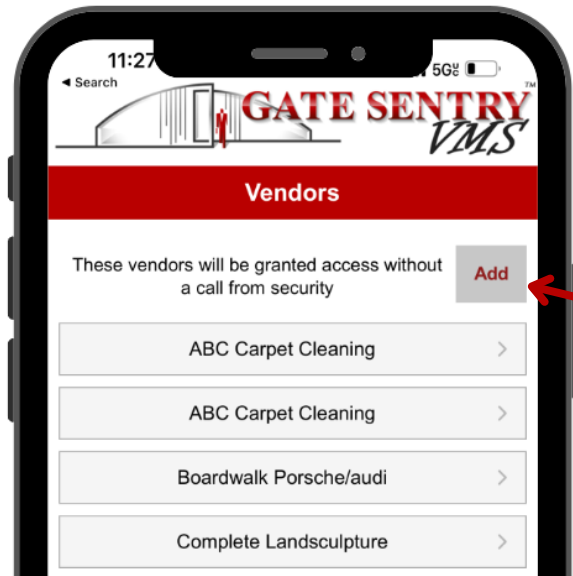
Save

- **Permanent**— on list until you remove them

- **Temporary**— on list for dates specified, removed automatically

- **Banned**— restricted from entry
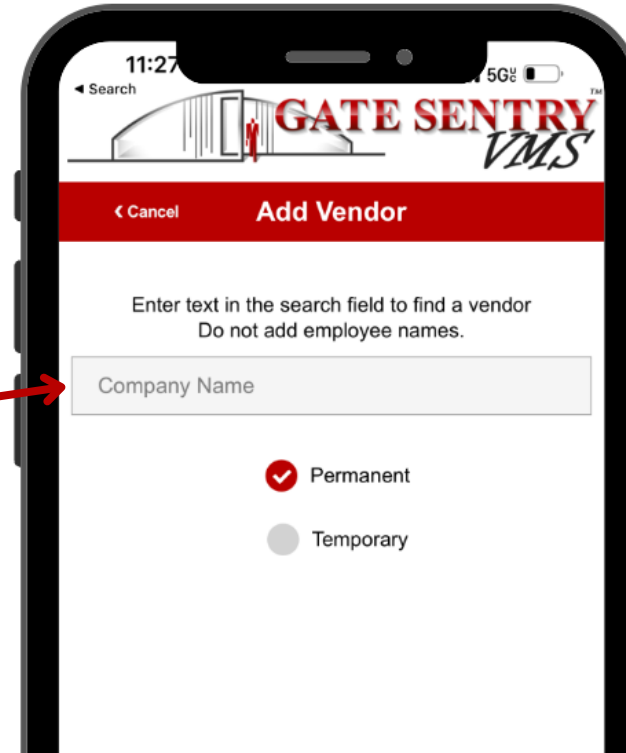
Adding Vendors

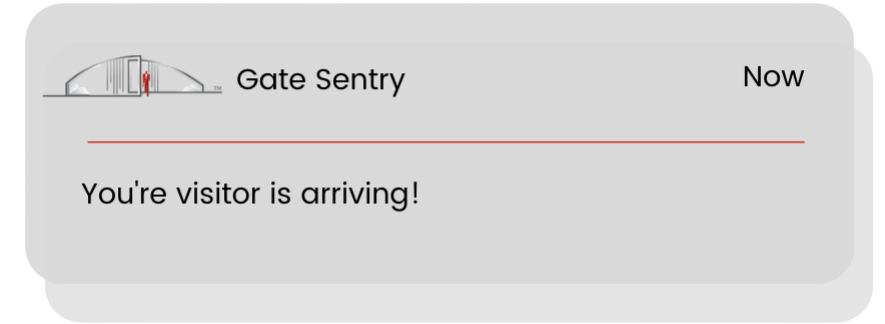**(cleaners, landscapers, etc.)**

To add a vendor, go to the vendor section, then tap the 'Add' button

Search for an existing vendor before adding a new vendor

Only list company name

Mobile Notifications

iPhone

Step 1: Go to phone Settings

Step 2: Click on Notifications

Step 3: Scroll down to Gate Sentry

Step 4: Click allow notifications

Step 5: Banner Style make 'Persistent'

Android

Step 1: Go to phone Settings

Step 2: Click on Apps & Notifications

Step 3: Click Most Recent or All Apps

Step 4: Scroll down to Gate Sentry

Step 5: Click Allow Notifications

Step 6: Set Banners & 'Priority" status

Guest & Vendor History List

View a complete history of who visited your property including date and time