Sentry Solo
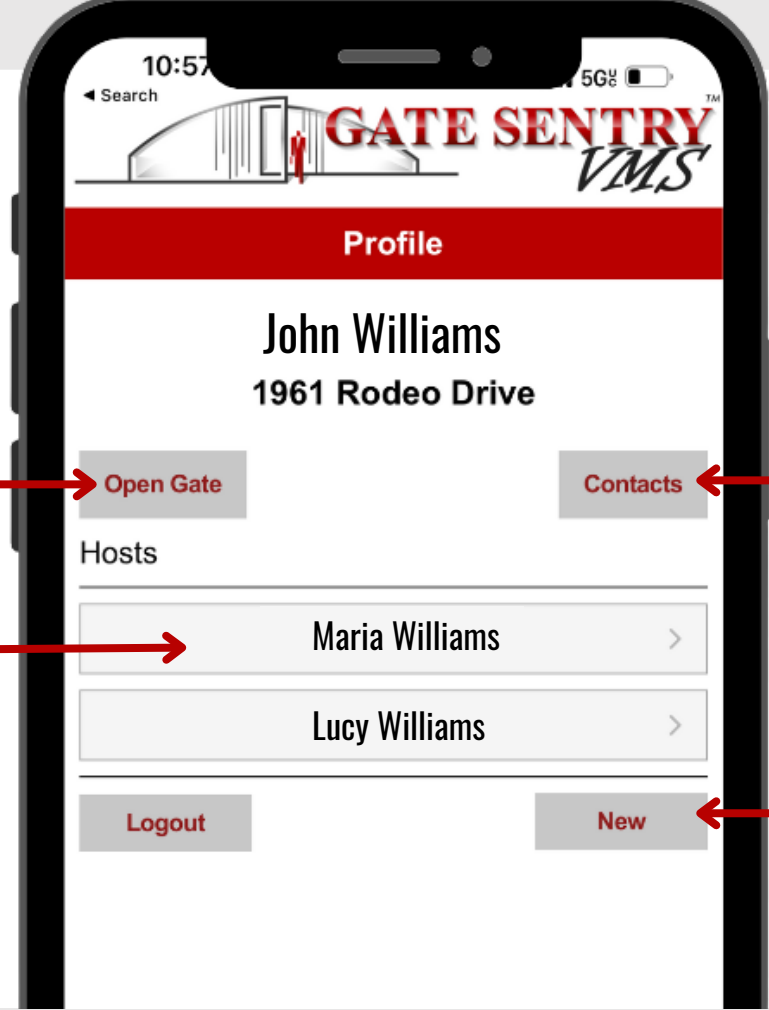
Mobile App User Guide

App is available on the App Store or Google Play Store.

Host Profile

Press to open gate →

Tap the host name to edit information (name, email, and notifications).

Contacts are individuals authorized to grant access, in priority order. Tap to add contacts.

Hit the 'New' button to add more hosts [a host is a resident, member, or employee within the account].

Profile

John Williams
1961 Rodeo Drive

Open Gate   Contacts

Hosts

Maria Williams >

Lucy Williams >

Logout   New
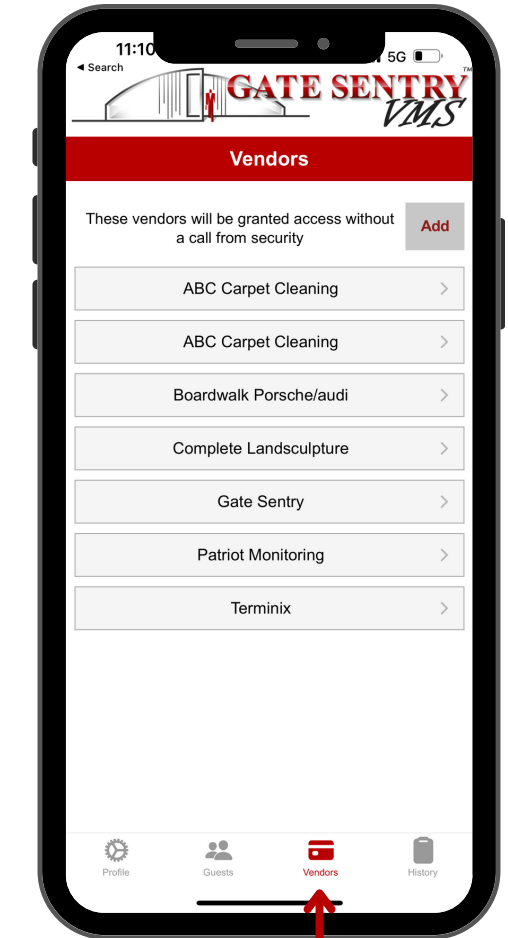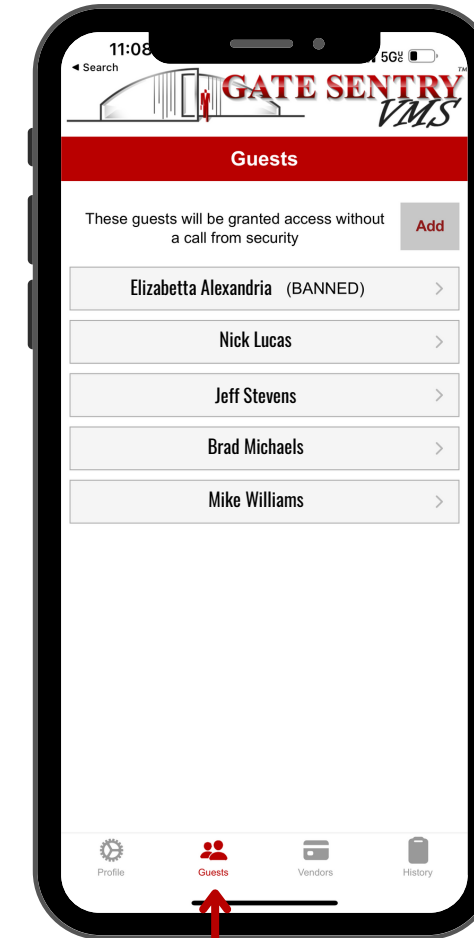
Guests & Vendors

Tap to see list of authorized Guests

Tap to see list of authorized Vendors

Guests

These guests will be granted access without a call from security   Add

Elizabetta Alexandria (BANNED) >
Nick Lucas >
Jeff Stevens >
Brad Michaels >
Mike Williams >

Vendors

These vendors will be granted access without a call from security   Add

ABC Carpet Cleaning >
ABC Carpet Cleaning >
Boardwalk Porsche/audi >
Complete Landsculpture >
Gate Sentry >
Patriot Monitoring >
Terminix >

Adding Guests

Include guests first name, last name, and cell phone number

To add a guest, go to the guest section, then tap the 'Add' button

- **Permanent**— on list until you remove them

- **Temporary**— on list for dates specified, removed automatically

- **Banned**— restricted from entry
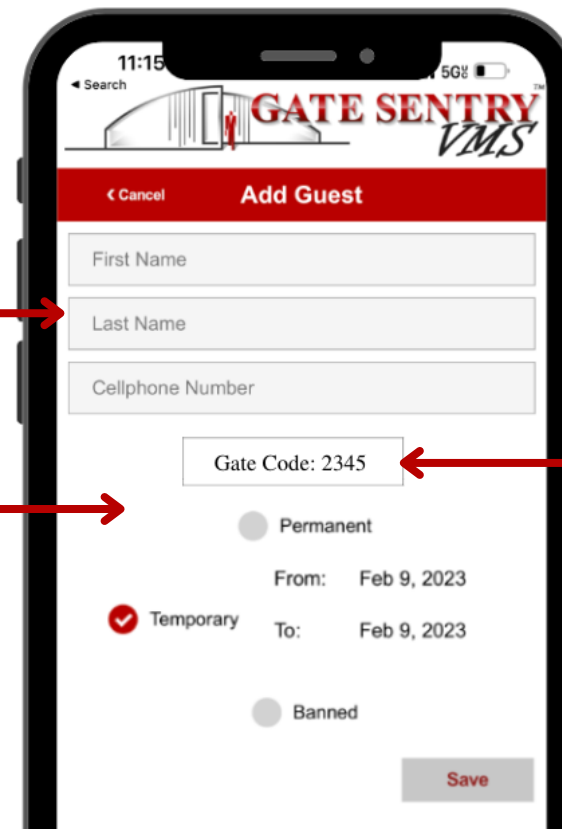
Gate code will be auto generated

Guests

These guests will be granted access without a call from security   Add

Elizabetta Alexandria (BANNED) >
Nick Lucas >
Jeff Stevens >
Brad Michaels >
Mike Williams >

Add Guest
‹ Cancel

First Name

Last Name

Cellphone Number

Gate Code: 2345

○ Permanent

From: Feb 9, 2023
To: Feb 9, 2023

✓ Temporary
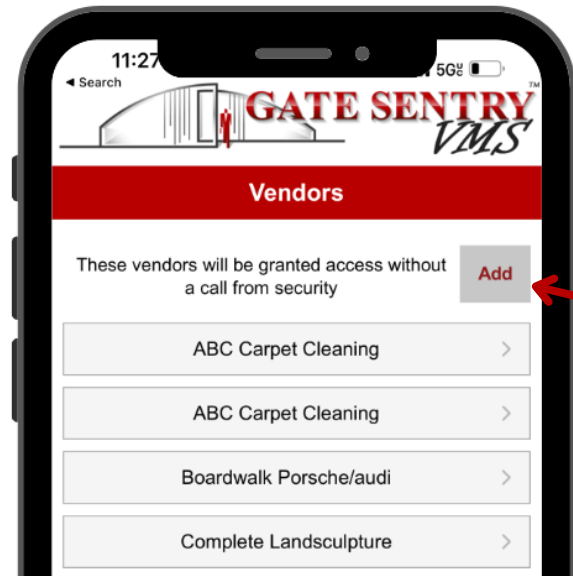
○ Banned
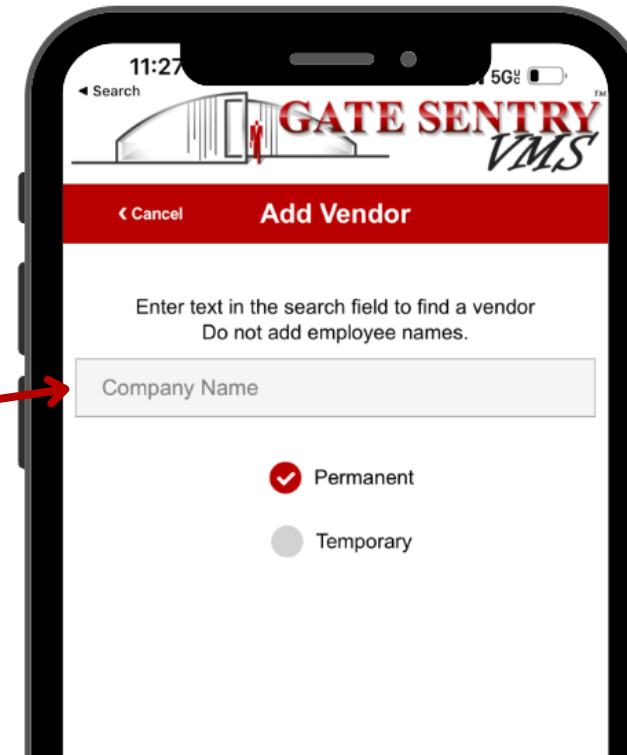
Save

Adding Vendors

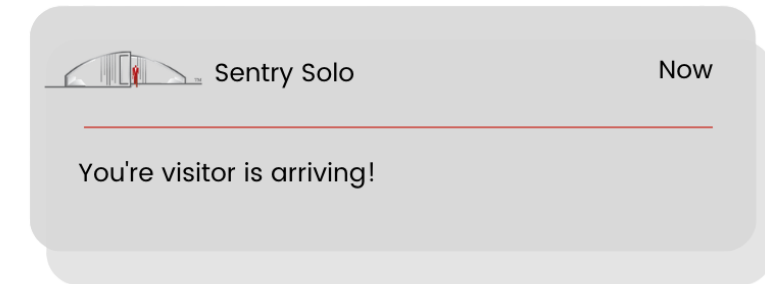**(cleaners, landscapers, etc.)**

To add a vendor, go to the vendor section, then tap the 'Add' button

Search for an existing vendor before adding a new vendor

Only list company name

Guest & Vendor History List

View a complete history of who visited your property, including the date and time

Mobile Notifications

iPhone

Step 1: Go to phone Settings

Step 2: Click on Notifications

Step 3: Scroll down to Gate Sentry

Step 4: Click allow notifications

Step 5: Banner Style make 'Persistent'

Android

Step 1: Go to phone Settings

Step 2: Click on Apps & Notifications

Step 3: Click Most Recent or All Apps

Step 4: Scroll down to Gate Sentry

Step 5: Click Allow Notifications

Step 6: Set Banners & 'Priority" status